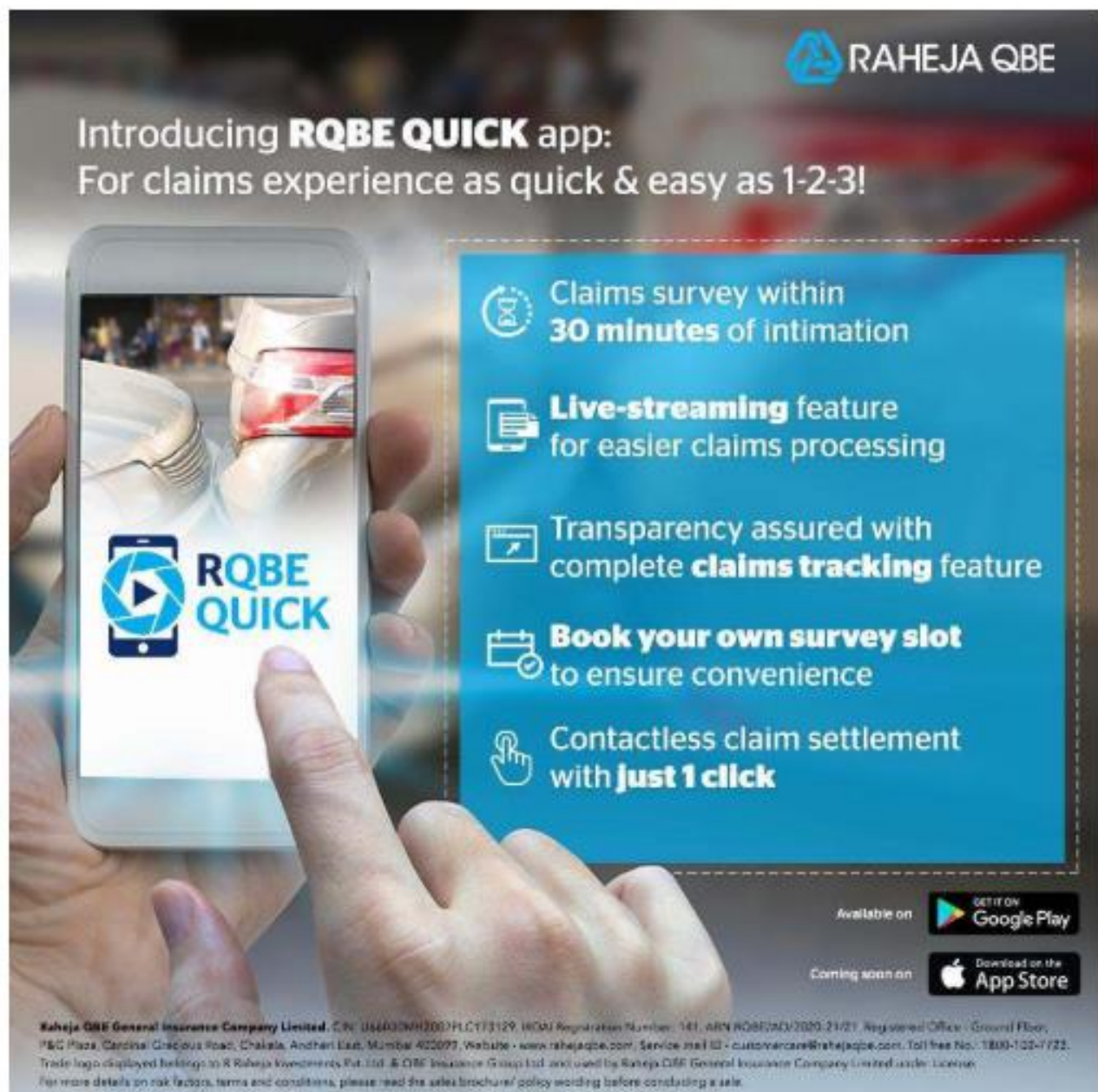







# RQBE General Insurance launches RQBE Quick App powered by RankTech's Innovative Instant Motor Claim Settlement Solution


By Animesh Roy | Instant Claim Settlement, Raheja QBE General Insurance, RQBE Quick App, | June 17, 2020

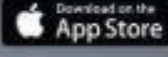


**RAHEJA QBE**

Introducing **RQBE QUICK** app:  
For claims experience as quick & easy as 1-2-3!

-  Claims survey within **30 minutes** of intimation
-  **Live-streaming** feature for easier claims processing
-  Transparency assured with complete **claims tracking** feature
-  **Book your own survey slot** to ensure convenience
-  Contactless claim settlement with **just 1 click**

Available on  **Google Play**

Coming soon on  **App Store**

Raheja QBE General Insurance Company Limited, C.N. 044403NH2007PLC173129, IRDAI Registration Number: 141, ARN RQBE/201/2020-21/21, Registered Office - Ground Floor, P&G Plaza, Cordeira, Gracious Road, Chakala, Andheri East, Mumbai 400099, Website - www.rahejaqbe.com, Service mail ID - customercare@rahejaqbe.com, Toll free No.: 1800-102-1722. Trade logo displayed belongs to R Raheja Investments Pvt. Ltd. & QBE Insurance Group Ltd. and used by Raheja QBE General Insurance Company Limited under License. For more details on risk factors, terms and conditions, please read the sales brochure/policy wording before concluding a sale.

Raheja QBE General Insurance announced on 16th June'20, the launch of our Video V-Insurance Claim Settlement solution, named by the as "RQBE Quick"– 4th General Insurance Company in India to do so after HDFC Ergo General Insurance, Bharti Axa General Insurance and Future Generali General Insurance

"RQBE QUICK" is an innovative solution that empowers our customers and service partners to execute a real-time survey of the vehicles for fast claim settlement remotely from anywhere at any time. It enables faster initialization of the repair work on vehicle damages as the customer does not have to wait for a physical survey of the vehicle and surveyor approval as work approval is given on a real-time basis. RQBE Quick will enhance the customer claims experience, their satisfaction as well as save 50-60 of Claim settlement cost for RQBE. In current Corona days, this will help in social distancing too.

## Summary Business Use Cases

- **Initiate claim:** Claim can be initiated with minimum details that are readily available with the customer and garage.
- **Claim details:** The entire life cycle of the claim can be tracked from the application.
- **Schedule Call:** Live Streaming can be scheduled based on the availability of customer/channel partner as per their convenience
- **Real-time documents sharing:** Real-time documents can be shared and are is available for future reference.
- **Two-way calling:** convenient two-way video calling service for the customer to interact with our claims expert.
- **Settlement details:** Claims settlement details can be referred by customer /Channel partner as per requirement

And many more....

**App Link:** <https://play.google.com/store/apps/details?id=rank.insurance.rqbe.production>