

Claim vehicle insurance faster than you can change tyres

Ahmedabd, Bang a vehicle and the immediate thought that crosses the owners mind is the costof repairand how long would the vehicle be held at the garage. During testing times like that of COVID-19 outbreak, one even gets anxious that safety would have to be thrown out of the door to steer past an insurance claim. Pankaj Arora, Managing Director & CEO at Raheja QBE General Insurance Company Said "If you are paranoid at the thought of insurance office visits and the number of people you would have

to get in touch with, then calm down. Not just groceries, but insurance claims too have been delivered contact-free. Be it collisions while moving loved ones back home or vehicle damage when catastrophes struck, insurance claims have been redefined due to the digital architecture.

Pankaj Arora, Managing Director & CEO at Raheja QBE General Insurance Company Said The added advantage has been that end-to-end claim processing time has been dwarfed by simplest of repair

timelines. Notifying an insurance claim, assessment of the damageand claim approval today can be done faster than one can swap a flat tyre." The days of wait for an insurance surveyor to take a physical note of the vehicle damage are now defunct. Digitally-assisted claims are the new normal, where a car or a two-wheeler owner merely needs to stream a video to inspect the vehicle damage. This can be done even without an application sitting on your phone. (19-10)
