

PERIODIC DISCLOSURES

FORM NL-41 GRIEVANCE DISPOSAL

Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED

Date: 31st December 2011

(Rs in Lakhs)

GRIEVANCE DISPOSAL

SI No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
1	Complaints made by customers	0	0				0
	a) Sales Related						0
	b) Policy Administration Related						0
	c) Insurance Policy Coverage related						
	d) Claims related						
	e) others						
	d) Total Number	0	0	0			0

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
	a) Less than 15 days			0
	b) Greater than 15 days			0
	Total Number	0	0	0

* Opening balance should tally with the closing balance of the previous financial year.