

## PERIODIC DISCLOSURES

**FORM NL-41 GRIEVANCE DISPOSAL**

Insurer: **RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED**

Date: **30THSEPTEMBER 2012**

*(Rs in Lakhs)*

### GRIEVANCE DISPOSAL

SI No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
<b>1</b>	<b>Complaints made by customers</b>	0	0				0
	a) Sales Related						0
	b) Policy Administration Related						0
	c) Insurance Policy Coverage related						
	d) Claims related						
	e) others						
	<b>d) Total Number</b>	<b>0</b>	<b>0</b>	<b>0</b>			<b>0</b>

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
	a) Less than 15 days			0
	b) Greater than 15 days			0
	<b>Total Number</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Opening balance should tally with the closing balance of the previous financial year.