

PERIODIC DISCLOSURES

FORM NL-41 GREIVANCE DISPOSAL

Insurer: **RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED** Date: **30TH JUNE 2013**

For the Quarter Ended June 30, 2013

SI No.	Particulars	Opening Balance *	Additions	Complaints Resolved / settled			Complaints Pending at the end of the quarter	Total compliants registered upto the quarter during the financial year
				Fully Accepted	Partial Accepted	Rejected		
1	Complaints made by customers	0	0	0	0	0	0	0
a)	Sales Related	0	0	0	0	0	0	0
b)	Policy Administration Related	0	0	0	0	0	0	0
c)	Insurance Policy Coverage related	0	0	0	0	0	0	0
d)	Claims related	0	0	0	0	0	0	0
e)	others	0	0	0	0	0	0	0
d)	Total Number	0	0	0	0	0	0	0

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
a)	Less than 15 days	0	0	0
b)	Greater than 15 days	0	0	0
	Total Number	0	0	0

* Opening balance should tally with the closing balance of the previous financial year.