

## PERIODIC DISCLOSURES

### FORM NL-41 GREIVANCE DISPOSAL

Insurer: **Raheja QBE General Insurance Co. Ltd.** Date: **30-06-2014**

CIN No. U66030MH2007PLC173129

(Rs in Lakhs)

#### GRIEVANCE DISPOSAL

Sl No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
1	<b>Complaints made by customers</b>	0	0	0	0	0	0
	a) Sales Related	0	0	0	0	0	0
	b) Policy Administration Related	0	0	0	0	0	0
	c) Insurance Policy Coverage related	0	0	0	0	0	0
	d) Claims related	0	0	0	0	0	0
	e) others	0	0	0	0	0	0
	<b>d) Total Number</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
	a) Less than 15 days	0	0	0
	b) Greater than 15 days			0
	<b>Total Number</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Opening balance should tally with the closing balance of the previous financial year.