

## PERIODIC DISCLOSURES

### FORM NL-41 GRIEVANCE DISPOSAL

Insurer:

RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED

Date:

30-12-2015

(Rs in Lakhs)  
GRIEVANCE DISPOSAL

SI No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
1	<b>Complaints made by customers</b>	0	0	0	0	0	0
	a) Sales Related	0	0	0	0	0	0
	b) Policy Administration Related	0	0	0	0	0	0
	c) Insurance Policy Coverage related	0	0	0	0	0	0
	d) Claims related	0	0	0	0	0	0
	e) others	0	0	0	0	0	0
	<b>Total Number</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
	a) Less than 15 days	0	0	0
	b) Greater than 15 days	0	0	0
	<b>Total Number</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Opening balance should tally with the closing balance of the previous financial year.