

**PERIODIC DISCLOSURES**

**FORM NL-41 GRIEVANCE DISPOSAL**

Registration No. 141 and Date of Registration with the IRDA-11th December,2008

CIN No. U66030MH2007PLC173129

Insurer: **RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED**

Date:

30-06-2017



**RAHEJA  
QBE**

(Rs in Lakhs)

**GRIEVANCE DISPOSAL**

SI No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
<b>1</b>	<b>Complaints made by customers</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	a) Sales Related	0	0	0	0	0	0
	b) Policy Administration Related	0	0	0	0	0	0
	c) Insurance Policy Coverage related	0	0	0	0	0	0
	d) Claims related	0	0	0	0	0	0
	e) others	0	0	0	0	0	0
	<b>Total Number</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

<b>2</b>	<b>Duration wise Pending Status</b>	<b>Complaints made by customers</b>	<b>Complaints made by intermediaries</b>	<b>Total</b>
	a) Less than 15 days	0	0	0
	b) Greater than 15 days	0	0	0
	<b>Total Number</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Opening balance should tally with the closing balance of the previous financial year.