

## FORM NL-41 GREIVANCE DISPOSAL

Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED

Date: 08-10-2020

(Rs in Lakhs)  
GRIEVANCE DISPOSAL

Sl No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
1	<b>Complaints made by customers</b>						
a)	Sales Related	0	0	0		0	0
b)	Policy Administration Related	0	0	0		0	0
c)	Insurance Policy Coverage related	0	0	0		0	0
d)	Claims related	0	2	2		0	0
e)	others	0	0	0		0	0
d)	<b>Total Number</b>	0	2	2		0	0

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
a)	Less than 15 days	0	0	0
b)	Greater than 15 days	0	0	0
	<b>Total Number</b>	0	0	0

\* Opening balance should tally with the closing balance of the previous financial year.