

## **Private Car Stand Alone Damage (SAOD) Policy – Roadside Assistance Gold Prospectus**

Note: This document is only a summary of the features of the Add-On Covers offered along with Raheja QBE General Insurance Private Car Stand Alone Damage (SAOD) Package Policy. Actual Benefits available are as mentioned in the policy and are subject to its terms, conditions & exclusions.

### **1. Roadside Assistance Gold**

Stranded in the middle of nowhere with a broken vehicle? With Roadside Assistance get assistance anywhere. Call us on **1800 309 5374**.

Flat Tyre assistance, towing services, battery problems, on-site repairs, fuel support etc. are some of the services provided under this cover.

However, these services will be offered on a best effort basis.

#### **Limitations:**

- The services will be provided on best effort basis, subject to regulation in force locally.
- Following are the exclusions and insurance will not cover them :
  - Act of God (including exceptional adverse weather conditions), war (declared or undeclared), invasion, rebellion, revolt, riot (other than among employees of either party), civil commotion, civil war, act of terrorism, nuclear fission, strike, act(s) of omission/ commission by any concerned, government(s) or government agencies, judicial or quasi-judicial authorities.
- Loss of or damage to luggage or other personal effects that might occur during the service performance.
- Vehicles should not be used for the purpose of racing, rallying, motor sports, or any instances where the vehicle is not being used/ driven in accordance with applicable laws and regulations.
- Not covered events: Any service not covered here, if provided, shall be at your expense.
- Load carried in the vehicle such as boats, motor vehicles, gliders, or animals (horses, cattle etc.), merchandise, perishable goods, research and scientific equipment, building equipment, furniture, inflammable, hazardous goods etc. shall not be transported.
- You can avail yourself of these services a maximum of 4 times during the policy period.
- We shall not be liable for any consequential damage arising out of repair on spot/ towing or any other Roadside Assistance services.

If you feel you require further assistance, then you can write to our office at  
Raheja QBE General Insurance Company Limited  
Fulcrum, 501 & 502, A wing, 5th floor,  
IA Project Road, Sahar Andheri East,  
Mumbai- 400099

*This Product prospectus gives the salient features of the product only. For further details on all the conditions and exclusions related to the Private Car Stand Alone Damage (SAOD) Package Policy, please refer to policy wordings.*