

**PERIODIC DISCLOSURES**  
**FORM NL-41- GREIVANCE DISPOSAL**

Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED

Date: 30TH JUNE 2010

(Rs in Lakhs)

<b>GRIEVANCE DISPOSAL</b>							
SI No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
<b>1</b>	<b>Complaints made by customers</b>	-	-	-	-	-	-
a)	Sales Related	-	-	-	-	-	-
b)	Policy Administration Related	-	-	-	-	-	-
c)	Insurance Policy Coverage related	-	-	-	-	-	-
d)	Claims related	-	-	-	-	-	-
e)	others	-	-	-	-	-	-
d)	<b>Total Number</b>	-	-	-	-	-	-

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
a)	Less than 15 days			0
b)	Greater than 15 days			0
	<b>Total Number</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Opening balance should tally with the closing balance of the previous financial year.